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SUBJECT: Response to Office Action

Serial No.: U.S. Patent Application 09/607,273, filed June 30, 2000

I hereby certify that an Amendment for the above noted case is being transmitted to the Technology Center 2800, at the U.S. Patent and Trademark Office (Fax No. (703) 872-9318) on December 3, 2003.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Turin et al.

Group Art Unit: 2857

Serial No.: 09/607,273

Examiner: C. Tsai

Filed: June 30, 2000

Attorney Docket No.: 24885A

**For: SYSTEM AND METHOD FOR COLLECTING AND DISSEMINATING
HOUSEHOLD INFORMATION AND FOR COORDINATING REPAIR AND
MAINTENANCE SERVICES**

**Mail Stop Non-Fee Amendment
Commissioner for Patents
P. O. 1450
Alexandria, VA 22313-1450**

REQUEST FOR RECONSIDERATION

Sir:

**This request is submitted in response to the Official Letter dated October 20,
2003. Applicants respectfully request reconsideration of the above-identified application.**